

New Corporate Services & Information Center

SAN FERNANDO, LA UNION --- The long anticipated Corporate Services and Information Center (CSIC) of Lorma Medical Center was opened this August 2009.

An extension of the hospital's marketing department, the center is headed by Ms. Terri Klug, Director of Marketing, and is operated by a team of attractive full-time health coordinators and hospital concierge officers. The Corporate Services and Information Center provides free and personalized executive level assistance to Lorma's diverse clients such as Tricare patients, AREX member agencies, GSIS clients, life insurance agency clients, corporate executives and directors, and landbased and seabased OFW applicants.



Friendly and accommodating staff of the CSIC ready to serve you: From the right to left, Jonaline Bustillo,, Dory Tess Flores, Terri Klug, Suzette Baguitan, and Raquel Salinas.

The center offers a wide range of services from Onsite Services (Annual and Pre-employment Physical Exams, Remote Drug Testing, Digital X-ray Services, Home and Office Laboratory Services), and In-house Services (Corporate Executive Checkup, Group Annual PE). Information and scheduling for the medical center's services is done right at the center. Clients can surf the Internet, as the office is a WIFI zone area, have coffee, tea, or cold water, or simply browse the magazine or daily paper, while waiting for the medical exam results or delivery of prescribed medicines.

Lorma's Executive Vice President, Mr. Robert F. Kaiser, long planned to provide special services to Lorma's clients- an experience that visitors will talk about! "I believe the creation of this center will distinguish our services from those of other hospitals", he says. This confirms what Dr. Rufino L. Macagba, Jr., Lorma's President, calls as doing business the extraordinary and the unusual way.

As the Corporate Services and Information Center carries on its mission, it is hoped that it will have expanded services that will improve patient satisfaction. The center is open Monday to Saturday, from 8:00 AM to 5:00 PM. For inquiries, you can drop by the center located across from the OPD-1 of the West Lobby, or call 072-700-0000 local 187.

LMC, Marketing Department

