

# Lorma Medical Center

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## Hospital Profile

### Historical Milestones

- Began admitting patients on May 12, 1934
- In 1962, hospital founders retired leaving the management of the hospital in the hands of current President Rufino L. Macagba, Jr.
- In 1970, it was judged by the Philippine Hospital Association and the Philippine Nurses association as the Most Outstanding Hospital in the Philippines for Community Service in the "100-bed and under" category.
- School of Nursing was established in 1970 and is now Lorma Colleges
- In 1971, began outreach program to reach citizens in the outer barrios
- A new 3 storey annex was built in 1974
- In 1976, a contagious pavilion was established
- In 1982, baby monitor was installed
- The first ultrasound machine was inaugurated in 1984
- The first EEG machine was purchased in 1985 and was also marked by a new Intensive Care Unit
- In July 6, 1987, Dr. Florendo performed the 1st Craniotomy in Northern Luzon
- 17 VIP rooms and a 4th floor were added in November 3, 1990 along with a new Laboratory, Nursery and 24 hour Pharmacy
- In January 1, 1995, the Ilocos Scanning and Imaging Center became operational
- In 1997, the Argon Laser, Yag Laser & Fundus Camera was acquired to give way to laser eye surgery in the North
- Kidney unit was added in 1997
- First laparoscopic surgery was performed in Northern Luzon in 1998 as well as the establishment of the Lorma Lung Center
- Poison Center was established in 2001
- Audiometer was purchased in 2002
- First Ultrasonometer for bone scanning was purchased in 2003 and introduced Onsite Home & Office healthcare services
- In 2004, signed historic private-public partnership with the Government Service Insurance System of the Philippines to provide exclusive service to its members
- Partnered with Equitable cards to begin accepting credit card payments for hospital and medical services and installed an ATM machine on its premises in 2004
- Introduced the Lorma Health Plan in 2005
- In February 2005, the first and only open MRI Center in Northern Luzon was inaugurated
- In May 10, 2006, new Emergency Room opened with the most advanced medical and diagnostic facilities and a patient-centered design. The new Medical Arts Building was also inaugurated along

with a new Operating Room, Dialysis Center, Laser Unit, EEG Unit, Audiometry Unit, Out Patient Department and new Doctors clinics

- In January 30, 2007, new medical offices were constructed
- New TB D.O.T.S. Center was inaugurated in March 28, 2007
- 11 state-of-the-art patient care rooms were added in August 2007
- Licensed for Category 4 (highest) level by the Department of Health on January 2008
- ISO 9001 : 2000 certified in January 27, 2009
- DOH accreditation for Regular Medical Facility for Overseas Workers & Seafarers in February 17, 2009
- Patient healing lounges on the 2nd & 3rd floors of the West Wing opened in April 2009
- Water treatment plant fully functional in 2009
- Perinatology Unit and Corporate Services and Information Center formally opened August of 2009
- Helipad Conference Room became operational in August 2009
- Institute of Nuclear Medicine opened on September 2009
- Awarded "Exemplary Achievements Award" for its consistent exemplary performance in newborn screening for 2 consecutive years - 2007 and 2008
- Accredited as a Medical Tourism Hospital by DOT December 2009
- ISO 9001 : 2008 certified in January 29, 2010
- Christian Fertility Unit and Lorma Wellness Center & Integrative Medicine Department opened on March 2010
- Christian Fertility Unit had its first 2 successful live births for the months of June and July

## **Our Mission**

To provide the best quality in personalized health care, with dedication, Holistic approach and Christian concern.

## **Our Vision**

Lorma Medical Center is internationally recognized for excellence in total health care and continuous innovations with the highest level of satisfaction for all.

## **Ownership**

Privately owned by Lorma, Incorporated whose board of directors consist of the founder's family members with Dr. Rufino L. Macagba, Jr. as President.

## **Lorma Medical Center Facility**

- Largest private, level 4 referral hospital in Northern Luzon
- 4 story building and a new 5 story medical arts building

## **Human Resources**

- American led international management team
- Over 300 employees
- Over 100 physicians and dentists, most with international training/certification
- Over 100 nurses

## **Inpatient Capacities**

- 136 inpatient beds
  - 11 Medical Arts Room
  - 17 VIP Rooms
  - 11 Executive Rooms
  - 12 Private Aircon Rooms
  - 12 Private Rooms
  - 43 beds in 9 wards

- 11 ICU Rooms
- 5 Post Anesthesia Care Unit Beds

## Outpatient Facilities

- 24 hour emergency care including emergency cardiac catheterization and poison center
- Ambulance and mobile care facilities
- Capacity: 500 OPD patients per day
- Outpatient Surgery Center

## Facilities & Special Units

- Audiometry
- Cancer & Pain Center
- Colposcopy & Cryosurgery Unit
- Christian Fertility Unit
- Diabetes Unit
- Dialysis Center
- Emergency Room
- Endoscopy Unit
- Family Medicine
- Heart Center
- Helipad
- Hip & Knee Implant
- Intensive Care Unit
- Laboratory
- Laparoscopic Unit
- Laser Eye Institute
- Neuroscience Institute
- Nursery
- Operating Rooms
- Perinatology Unit
- Physical Therapy & Rehabilitation Center
- Poison Center
- Pulmonary Unit
- Scanning & Imaging Center (MRI, CT Scan & Ultrasound)
- Stroke Unit
- Video Arthroscopy
- Video Thoracic Endoscopy
- Wellness & Integrative Medicine Department

## Quality & Certification

- Accredited and licensed for Level four of Services by the Department of Health
- In 2002, was awarded the healthiest private hospital in Region 1
- Accredited & licensed for Regular Medical Facility for Overseas Workers & Seafarers on February 2009
- Accredited as a Medical Tourism Hospital by DOT on December 2009
- ISO 9001 : 2008 Certified in January 2010

### ***A history of firsts:***

- 1st Modern Computerized Dialysis Units in La Union
- 1st Fully Automated Laboratory in the North
- 1st Cancer and Pain Treatment Facility in the North
- 1st Poison Center outside of Metro Manila
- 1st and only Mammogram machine in La Union
- 1st Spectron Central Monitor for Intensive Care
- 1st Laparoscopic Surgery in Region 1

- 1st Echocardiogram Ultrasound in La Union
- 1st Cornea Transplant in Ilocos
- 1st Vein Scope in the Philippines
- 1st Home & Office Laboratory Services in the North
- 1st Computerized Tomography (CT-Scan) in La Union
- 1st Prostate Cancer Detection procedures in La Union
- 1st fully equipped Surgical Eye Laser Center north of Manila
- 1st Ultrasonometer for Osteoporosis detection in Region 1
- 1st to open MRI in Northern Luzon
- 1st Level 4 Private Hospital in Region 1
- 1st ISO 9001 : 2008 certified Hospital north of Manila

## **Social Responsibility**

- In 1970, was adjudged as the most outstanding hospital in the Philippines in Community Service
- Developed the Lorma Community Development Foundation whose objective is to engage upland communities in Northwestern Luzon as partners for improving health, water and sanitation

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